Module One: Application Description Overview

► **Module One: Application Description Overview**

- Product Architecture Diagram
- Components that run on Product Name (PN)
    - Product 1
    - Product 2
    - Product 3
    - Product 4
    - Product 5
- Access to Architecture Directories

Product Name – Product Architecture

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Overview of Applications that Run on PN

► **Application descriptions provide Product Name Administrators with a high-level description of applications they will be supporting for the Program Name program.**

► **Product Name Administrators will troubleshoot for the following applications:**

- Product 1
- Product 2
- Product 3
- Product 4
- Product 5

► **Applying Change Packs and troubleshooting Product Name applications are covered in the document *Desk Level Procedures for Product Name Administrator Application Support*.**

Product Name – Product 1

► **Description of product 1.**

► **To interact with and configure product 1 and the application as a whole, the application includes a user interface organized into two components:**

- Component 1 description.
- Component 2 description.

Module Two: Applying Change Packs

► **Module Two: Applying Change Packs Overview**

- Product Change Packs
- Applying Change Packs
  - Selecting the Change Pack
  - Installing the Change Pack
  - Verifying the application is back online

Product Name – Applying Change Packs

► **Product Change Packs**

- Released monthly and quarterly
- System changes such as:
  - Fixes
  - Enhancements
  - Supplied data updates
- Download Change Packs from Link Name
  - http://xx.company.com/
  - Ensure you have your user name and password to log on to Link Name.

Product Name – Applying Change Packs

► **Applying Change Packs**

- Applying Change Packs consists of the following tasks:
    - Selecting the Change Pack
    - Installing the Change Pack
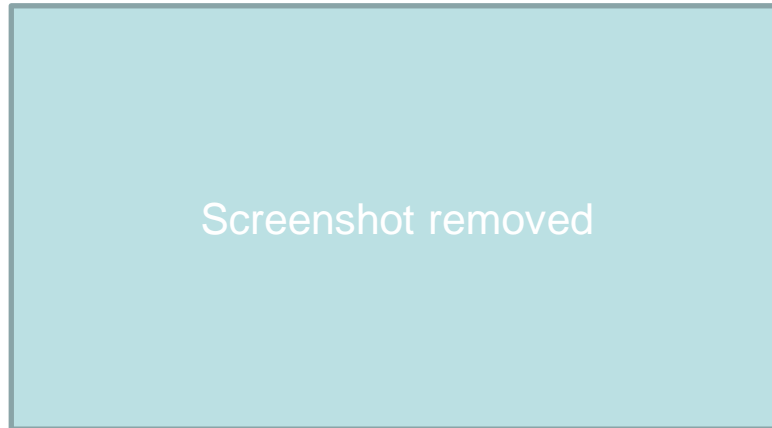   - Verifying the application is back online

► **Selecting the Change Pack**

- The process of selecting a Change Pack is the same whether you are installing Change Pack for Product or any other application.
- This process assumes you have already configured and installed the Product and Product applications.

Product Name – Applying Change Packs

Use this procedure to select a Change Pack for installation:

▶ **Step 1: Open the Product application to the *Welcome* page.**

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Product Name – Applying Change Packs

► **Step 2: Select *Enterprise Applications* from the *Applications* option.**

■ Welcome

⊞ Guided Activities

⊞ Servers

⊟ Applications

   ■ Enterprise Applications

   ■ Install New Application

⊞ Resources

⊞ Security

⊞ Environment

⊞ System administration

⊞ Monitoring and Tuning

⊞ Troubleshooting

⊞ Service integration

⊞ UDDI