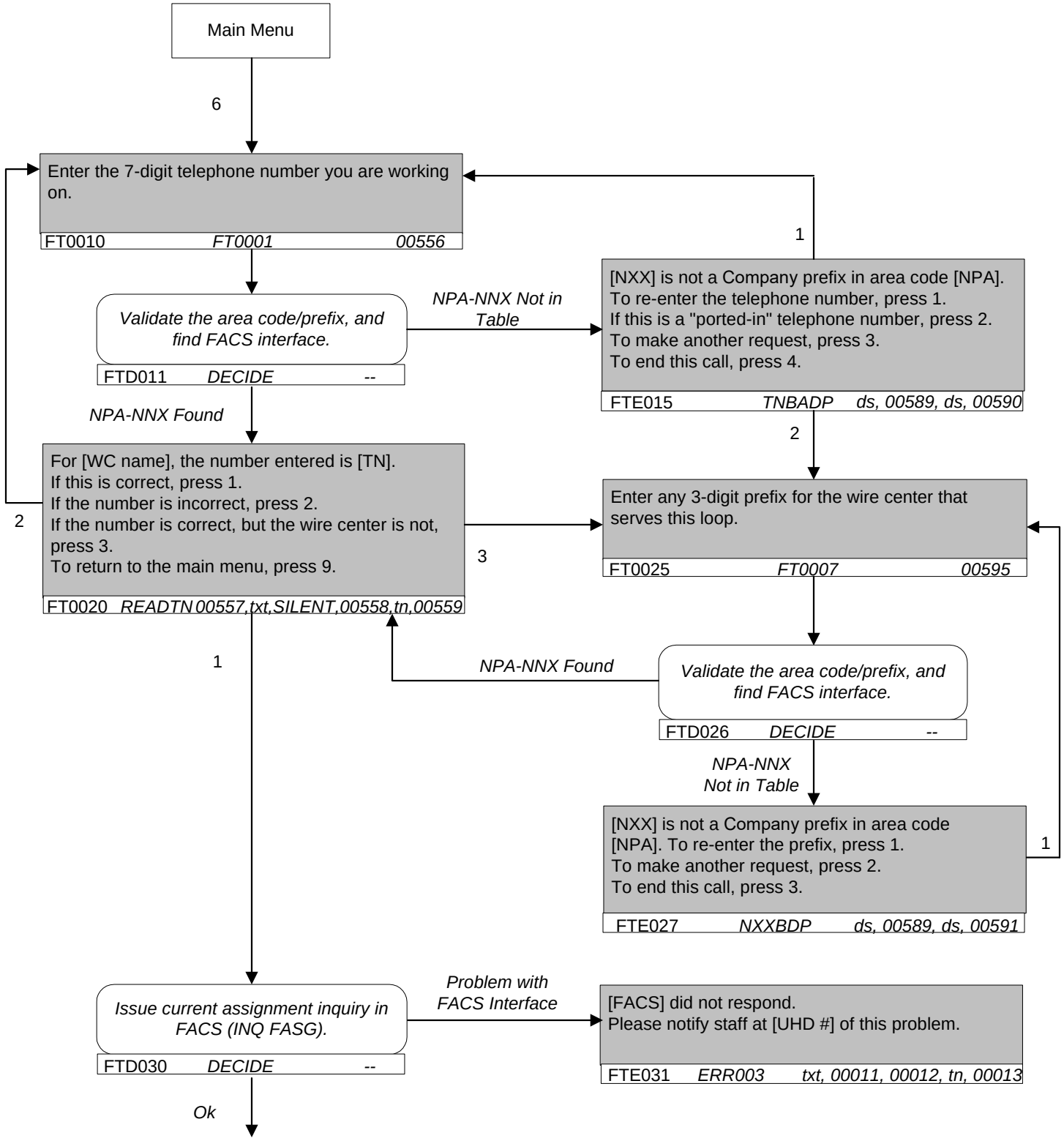
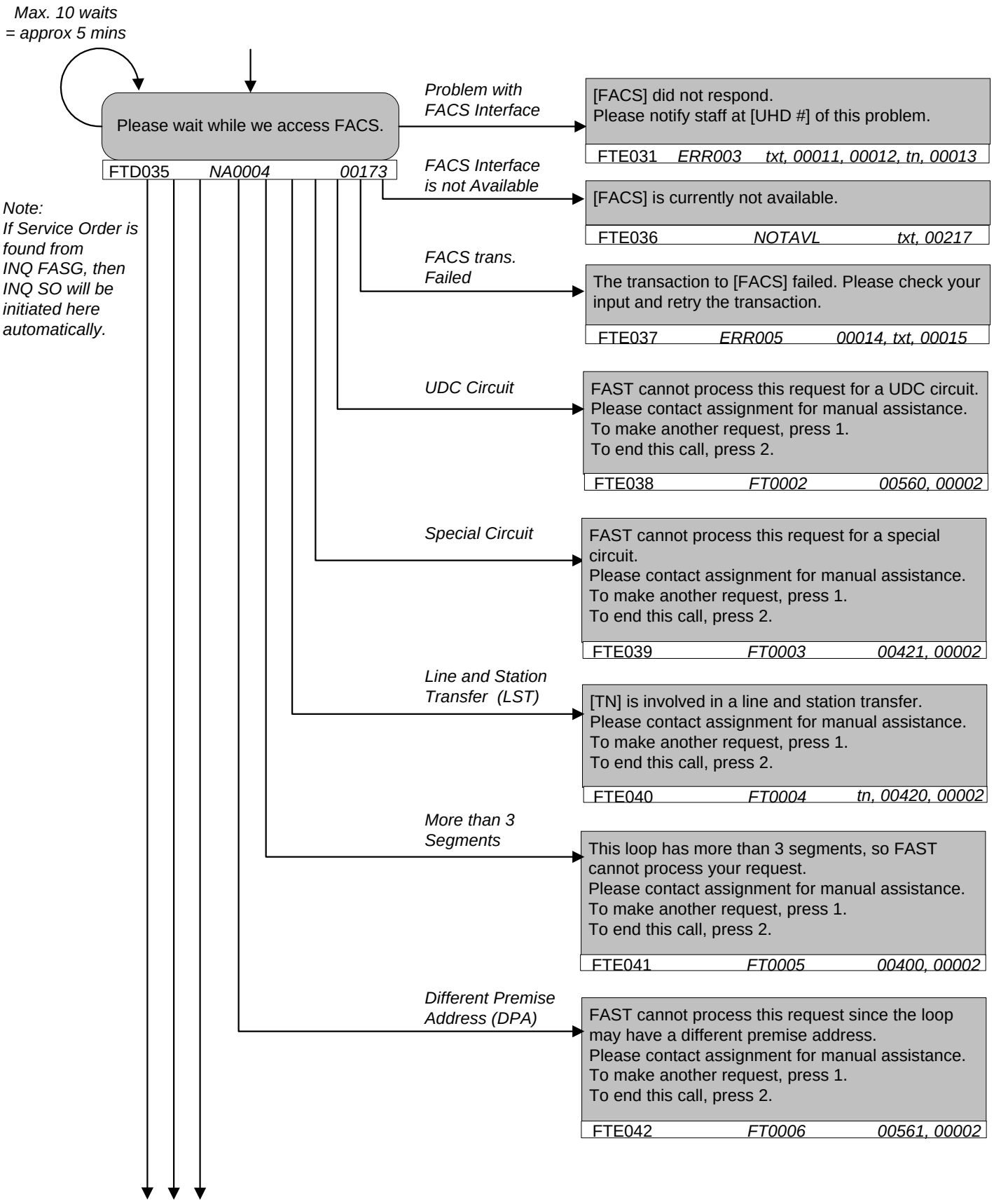
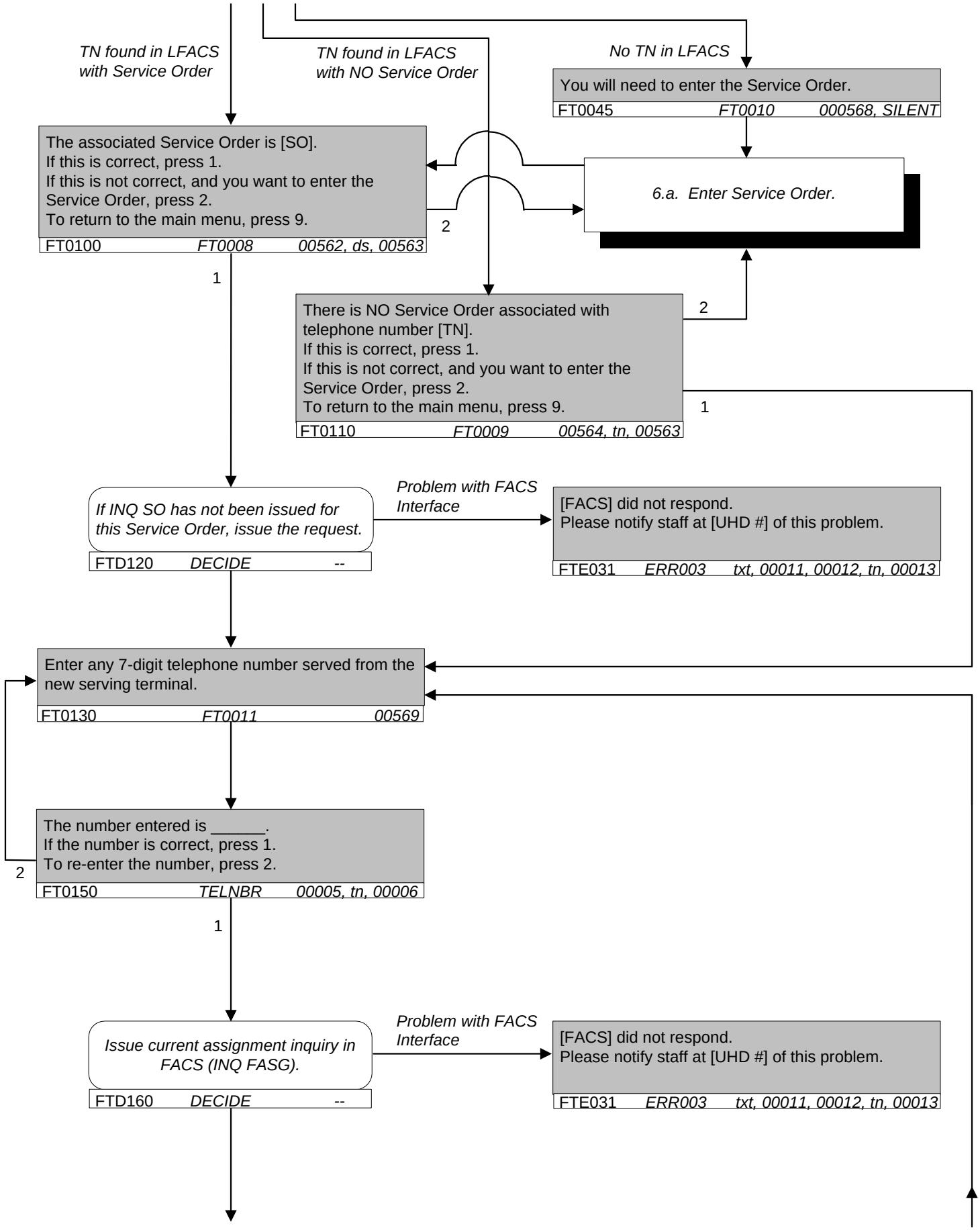
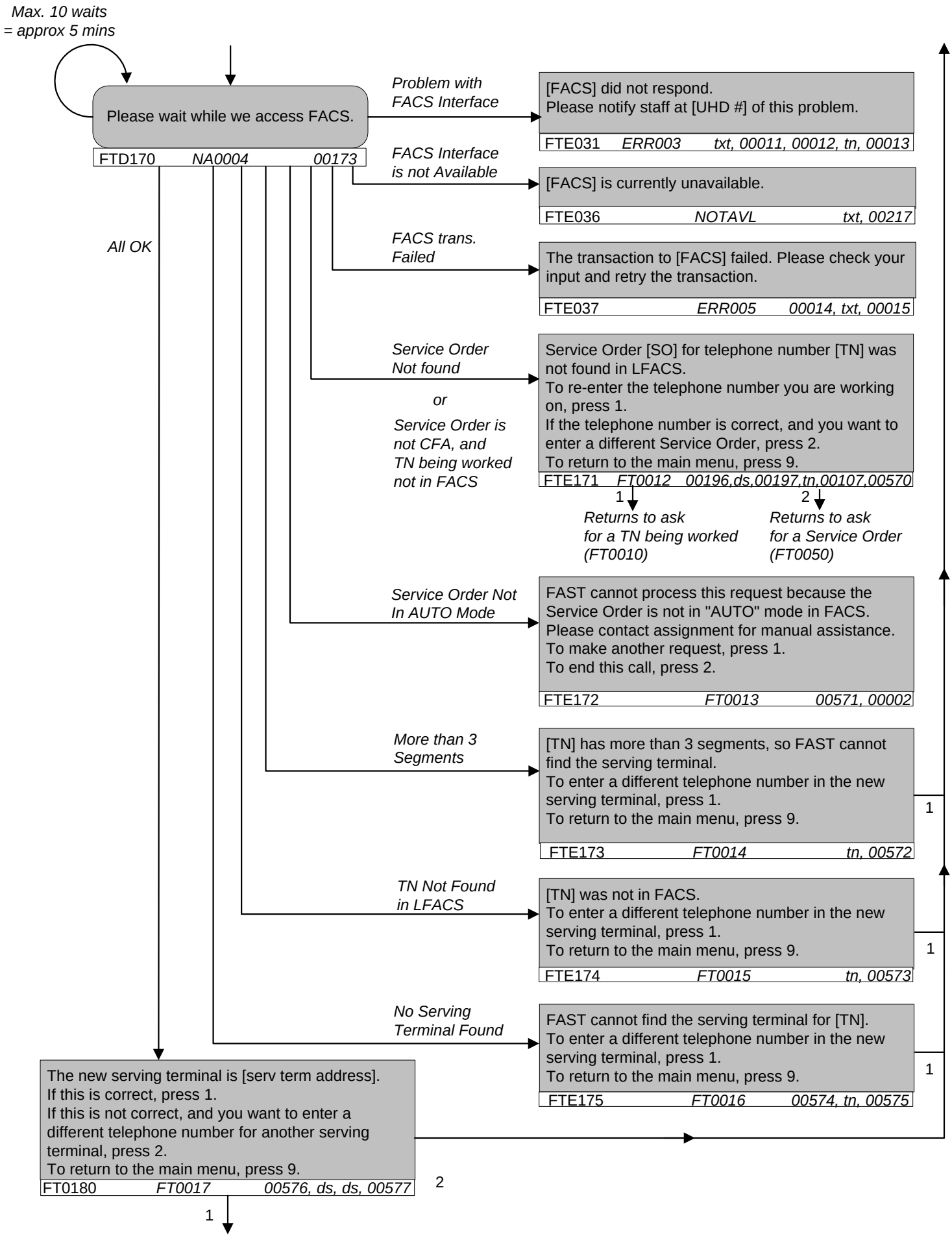
6. Change or Assign a New Serving Terminal :




Max. 10 waits
= approx 5 mins
Please wait while we access FACS.
FTD035 NA0004 00173
Note:
If Service Order is found from INQ FASG, then INQ SO will be initiated here automatically.
Problem with FACS Interface
[FACS] did not respond.
Please notify staff at [UHD #] of this problem.
FTE031 ERR003 txt, 00011, 00012, tn, 00013
FACS Interface is not Available
[FACS] is currently not available.
FTE036 NOTAVL txt, 00217
FACS trans. Failed
The transaction to [FACS] failed. Please check your input and retry the transaction.
FTE037 ERR005 00014, txt, 00015
UDC Circuit
FAST cannot process this request for a UDC circuit.
Please contact assignment for manual assistance.
To make another request, press 1.
To end this call, press 2.
FTE038 FT0002 00560, 00002
Special Circuit
FAST cannot process this request for a special circuit.
Please contact assignment for manual assistance.
To make another request, press 1.
To end this call, press 2.
FTE039 FT0003 00421, 00002
Line and Station Transfer (LST)
[TN] is involved in a line and station transfer.
Please contact assignment for manual assistance.
To make another request, press 1.
To end this call, press 2.
FTE040 FT0004 tn, 00420, 00002
More than 3 Segments
This loop has more than 3 segments, so FAST cannot process your request.
Please contact assignment for manual assistance.
To make another request, press 1.
To end this call, press 2.
FTE041 FT0005 00400, 00002
Different Premise Address (DPA)
FAST cannot process this request since the loop may have a different premise address.
Please contact assignment for manual assistance.
To make another request, press 1.
To end this call, press 2.
FTE042 FT0006 00561, 00002


TN found in LFACS with Service Order
TN found in LFACS with NO Service Order
No TN in LFACS
You will need to enter the Service Order.
FT0045 FT0010 000568, SILENT
The associated Service Order is [SO].
If this is correct, press 1.
If this is not correct, and you want to enter the Service Order, press 2.
To return to the main menu, press 9.
FT0100 FT0008 00562, ds, 00563
2
6.a. Enter Service Order.
1
There is NO Service Order associated with telephone number [TN].
If this is correct, press 1.
If this is not correct, and you want to enter the Service Order, press 2.
To return to the main menu, press 9.
FT0110 FT0009 00564, tn, 00563
2
1
If INQ SO has not been issued for this Service Order, issue the request.
FTD120 DECIDE --
Problem with FACS Interface
[FACS] did not respond.
Please notify staff at [UHD #] of this problem.
FTE031 ERR003 txt, 00011, 00012, tn, 00013
Enter any 7-digit telephone number served from the new serving terminal.
FT0130 FT0011 00569
The number entered is _____.
If the number is correct, press 1.
To re-enter the number, press 2.
FT0150 TELNBR 00005, tn, 00006
2
1
Issue current assignment inquiry in FACS (INQ FASG).
FTD160 DECIDE --
Problem with FACS Interface
[FACS] did not respond.
Please notify staff at [UHD #] of this problem.
FTE031 ERR003 txt, 00011, 00012, tn, 00013


Max. 10 waits
= approx 5 mins
Please wait while we access FACS.
FTD170 NA0004 00173
All OK
Problem with FACS Interface
[FACS] did not respond.
Please notify staff at [UHD #] of this problem.
FTE031 ERR003 txt, 00011, 00012, tn, 00013
FACS Interface is not Available
[FACS] is currently unavailable.
FTE036 NOTAVL txt, 00217
FACS trans. Failed
The transaction to [FACS] failed. Please check your input and retry the transaction.
FTE037 ERR005 00014, txt, 00015
Service Order Not found
or
Service Order is not CFA, and TN being worked not in FACS
Service Order [SO] for telephone number [TN] was not found in LFACS.
To re-enter the telephone number you are working on, press 1.
If the telephone number is correct, and you want to enter a different Service Order, press 2.
To return to the main menu, press 9.
FTE171 FT0012 00196,ds,00197,tn,00107,00570
1
Returns to ask for a TN being worked (FT0010)
2
Returns to ask for a Service Order (FT0050)
Service Order Not In AUTO Mode
FAST cannot process this request because the Service Order is not in "AUTO" mode in FACS.
Please contact assignment for manual assistance.
To make another request, press 1.
To end this call, press 2.
FTE172 FT0013 00571, 00002
More than 3 Segments
[TN] has more than 3 segments, so FAST cannot find the serving terminal.
To enter a different telephone number in the new serving terminal, press 1.
To return to the main menu, press 9.
FTE173 FT0014 tn, 00572
1
TN Not Found in LFACS
[TN] was not in FACS.
To enter a different telephone number in the new serving terminal, press 1.
To return to the main menu, press 9.
FTE174 FT0015 tn, 00573
1
No Serving Terminal Found
FAST cannot find the serving terminal for [TN].
To enter a different telephone number in the new serving terminal, press 1.
To return to the main menu, press 9.
FTE175 FT0016 00574, tn, 00575
1
The new serving terminal is [serv term address].
If this is correct, press 1.
If this is not correct, and you want to enter a different telephone number for another serving terminal, press 2.
To return to the main menu, press 9.
FT0180 FT0017 00576, ds, ds, 00577
2
1